

Payment Options & Financial Policies

At McCrimmon Primary Care Plus, we are committed to providing exceptional healthcare while making the billing process as simple and transparent as possible. We understand that navigating medical expenses can be confusing, and our team is here to help answer your questions.

Payment Expectations

Payment is expected at the time of service unless other arrangements have been made prior to your appointment. This includes:

- Copayments
- Coinsurance
- Deductibles (when known)
- Outstanding patient balances
- Self-pay visit fees

We accept most major credit cards, debit cards, cash, checks, and Health Savings Account (HSA) and Flexible Spending Account (FSA) cards.

Insurance

McCrimmon Primary Care Plus participates with many insurance plans. Because coverage varies by plan, patients are responsible for understanding their individual benefits, including:

- Copays
- Deductibles
- Coinsurance
- Prior authorization requirements
- Covered and non-covered services

As a courtesy, we will submit claims to your insurance company. Any balance determined by your insurance carrier remains the patient's responsibility.

If your insurance information changes, please notify our office before your appointment to help prevent billing delays.

Self-Pay Patients

Patients without insurance are welcome at our practice. We offer transparent self-pay pricing for office visits and many in-office services. Payment is due at the time of your visit unless prior arrangements have been approved.

If you have questions about self-pay pricing, please contact our office before your appointment.

Statements & Billing

If your insurance processes a claim and indicates a patient responsibility, you will receive a statement outlining your balance.

Statements may be delivered electronically or by mail, depending on your communication preferences.

If you believe there is an error on your statement, please contact our billing department promptly so we can review your account.

Payment Plans

We understand that unexpected medical expenses can occur.

Patients experiencing financial hardship are encouraged to contact our billing department to discuss available payment options. Payment plans may be available for qualifying balances.

Missed Appointments

Appointments that are not canceled within the required notice period may be subject to a missed appointment fee in accordance with our office policy.

Please notify us as soon as possible if you need to reschedule your appointment.

Returned Checks

A fee may be assessed for returned checks in accordance with applicable regulations.

Questions About Your Bill?

Our billing team is happy to assist you with questions regarding:

- Insurance claims
- Patient balances
- Payment options
- Statements
- Billing inquiries

Please contact our billing support line (866) 557-2612 during normal business hours and a member of our team will be happy to assist you.

Our Commitment

At McCrimmon Primary Care Plus, we believe healthcare should be accessible, compassionate, and transparent. We are committed to helping you understand your financial responsibilities so you can focus on what matters most—your health.

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